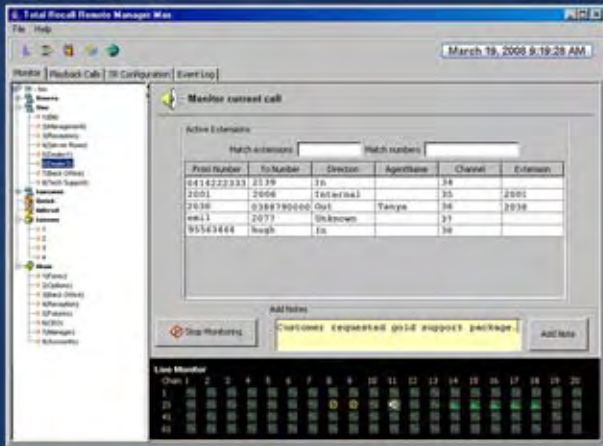




Remote Manager & Record on Demand™



Remote Manager

Remote Manager is a powerful Java™ based PC software application, included with unlimited licenses as part of your Total Recall solution.

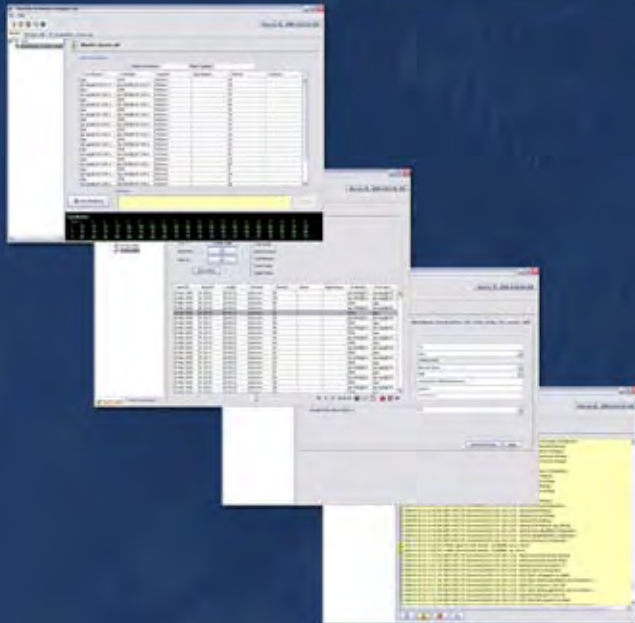
Compatible with Windows™ 2000/XP/Vista/7, Remote Manager allows you to securely configure and manage your Total Recall system, as well as to monitor and search calls, via your PC and existing TCP/IP network.

Remote Manager offers:

- ✓ Secure Java™ platform
- ✓ Single click real-time call monitoring
- ✓ Advanced call searching capabilities
- ✓ Easy-to-use playback controls
- ✓ Full unit configuration options
- ✓ Configurable per-user access to all software functionality
- ✓ Configurable extension access per user
- ✓ Flexible call detail views
- ✓ Multi-level password security
- ✓ Save & replay calls in secure TRC file format
- ✓ Save & Export to MP3 and WAV formats for easy file distribution
- ✓ Email calls in TRC, MP3 and WAV formats
- ✓ Call reporting
- ✓ Event Log for system auditing

As Remote Manager is included with unlimited licences, you can extend the benefits of call recording to everyone within your organisation, using the built-in security options to maintain compliance with your data security policies.

No network? No problem. Connect to your Total Recall via an external 56k dialup modem (not included).



Record-on-Demand

Do you want additional control over which calls are recorded or discarded? Total Recall gives you two easy options for recording on demand.

The first is a small taskbar application that users may install on their Windows™ PC. Users simply click a button to choose whether their current call will be recorded or not. The application also allows you to add notes to a current call, which may later be searched via Remote Manager.

Recording on demand may also be controlled via a user-configurable DTMF phone key (where available). Users simply press an activation code on their phone handset to record or discard the current call.

Total Recall also provides the option to record partial calls - activate recording on demand part-way through a conversation (for example, when agreeing to a verbal contract at the end of a conversation) or switch recording on and off multiple times in the one conversation; our solutions are easily tailored to your specific requirements.



ON698 CE FC
FCC ID: 6MY AUS-34627-RC-N
US: EE2 RC 15B DSP USB
Industry Canada
Industrie Canada
3545 10457A
IEC60950
IDA Singapore: DA 102 655
UK Rail Type Approval:
EN-50121-4:2000



VoIP Traffic Collector

Total Recall VoIP traffic collectors allow you to capture SIP and H.323 VoIP traffic from multiple sites and forward it to a centralised Total Recall system. This helps to reduce the total number of voice logging systems required for multi-site applications, as well as simplifying installation in complex VoIP network environments.

Divert 180 simultaneous VoIP sessions to a maximum of four Total Recall systems per traffic collector unit. EXTERNAL 12V (5A) POWER SUPPLY NOT INCLUDED.

2-Way Radio Mixer



2-Way radio mixers provide users with a convenient way to combine receiving (Rx) and transmission (Tx) channels from a 2-way radio into one Total Recall analog recording input. This minimises the required channel capacity for radio recording applications, as well as simplifying search and archive procedures by keeping related radio transmissions on a single channel.

Gain control is selectable per Rx and Tx input, so your communications recordings will always be clear. EXTERNAL POWER SUPPLY (9-15v @ 20mA) NOT INCLUDED.



Logger Patch

Logger patches are a compact and convenient solution for connecting Total Recall to the handset 'curly cord' of a telephone. This provides analog Total Recall systems with a suitable recording interface where the user has deployed a proprietary digital phone system.

User adjustable gain control, selectable for microphone and earpiece, provides easy integration with your phone handset and PABX type. EXTERNAL 12V DC POWER SUPPLY NOT INCLUDED.



TOTAL RECALL MAX

Traffic Collector



When your business depends on
CALL RECORDING
YOU NEED TOTAL RECALL MAX



Benefits

- ☑ **Affordable** – lower cost recording for medium to large VoIP networks.
- ☑ **Reliable** – stable operating platform.
- ☑ **Accessible** – remote access and control software included.

Key Features

- ☑ Collects SIP, H.323 and RTP traffic.
- ☑ Four network connections.
- ☑ Stable UNIX platform.
- ☑ Remote access and management software.

Collectors

- Up to four SIP, H.323 and RTP collectors
- UDP or TCP transport to recorders
- 180 simultaneous VoIP sessions

Client Software

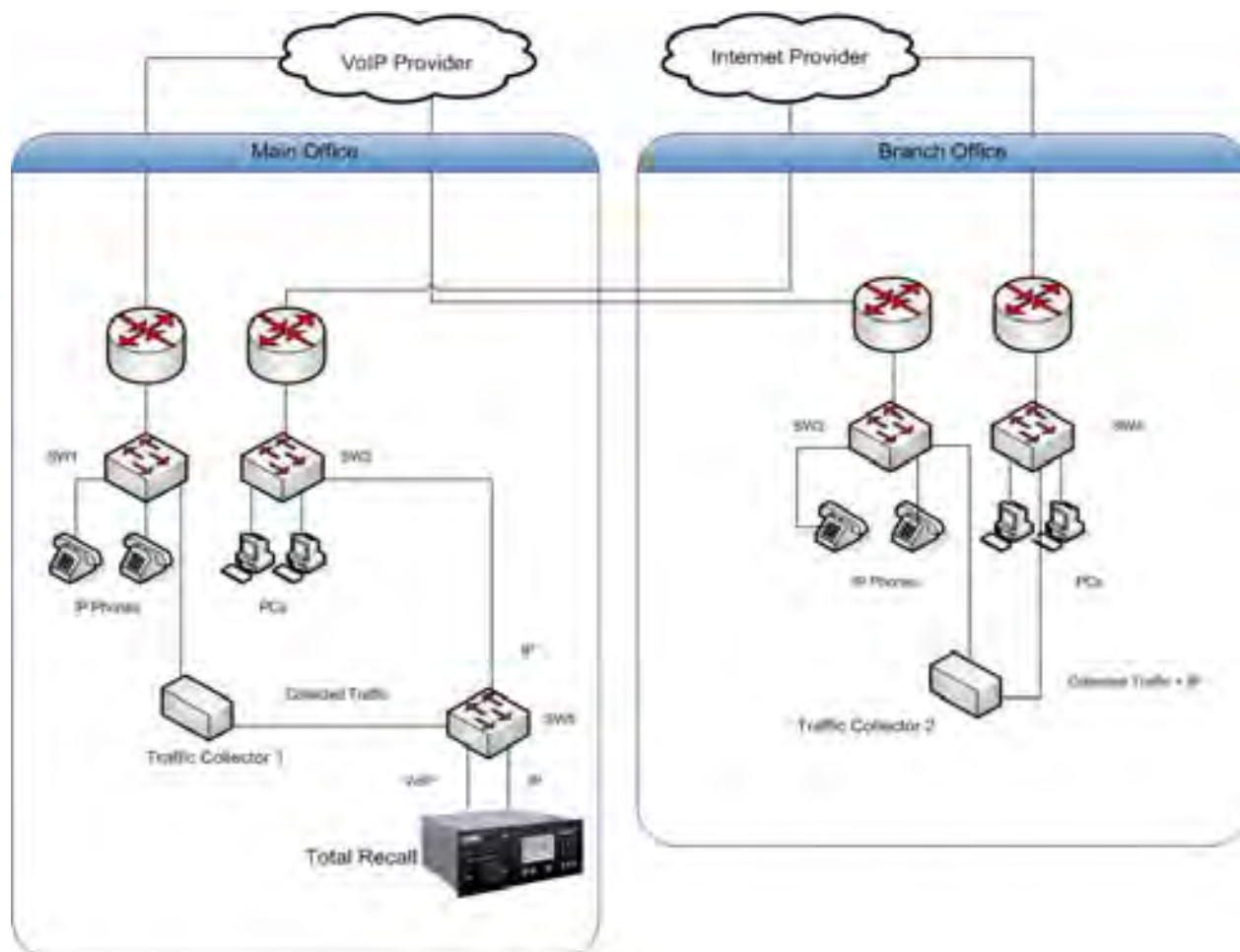
- Web Browser based interface (Firefox or Internet Explorer recommended)

Networking

- Four 100/1000Mb Ethernet ports
- 802.1Q VLAN

System

- Dimensions: 44 x 210 x 150 mm
- External 12V PSU
- 0oC - 45oC operating temperature
- -25oC - 70oC storage temperature
- 5% - 90% non-condensing humidity



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